

OAKLAND NURSERY WHOLESALE STATEMENT OF POLICY

1156 Oakland Park Ave. Columbus, Ohio 43224 614-268-1861 Fax: 614-545-4549

Email: wholesale@oaklandnursery.com / www.oaklandnursery.com

Peak Season Hours: Monday-Friday 8:00am-5:00pm, Saturday 8:00am-2:00 pm, Sunday Closed

Winter Hours: Monday- Friday 9:00am-4:00pm, Saturday and Sunday Closed

Oakland Wholesale operates as a wholesale dealer of nursery stock and goods. We sell only to landscape architects, garden center operators, landscape contractors, and those professionally involved in the landscape industry on a pre-approved basis. If your firm is licensed to do business in the horticultural community, call 614-268-1861 for more information. All persons or companies wishing to purchase from Oakland Wholesale must first complete an application to become a wholesale customer. Oakland Wholesale will select its customer base and reevaluate existing customers in order to protect the integrity of our wholesale business. Please do not send retail customers to buy nursery stock through any person entitled to wholesale prices. If you choose to do so, retail prices will be charged and your wholesale status reviewed.

Oakland Wholesale requires that you provide us with a Nursery Dealer's Certificate, Vendor License, Blanket Tax Exemption form and Federal Tax I.D. number before you qualify for wholesale. We also require you to fill out an Authorized Buyers Form that we provide.

You must check into the wholesale office prior to shopping in the nursery.

We request that you keep your interaction with our retail sales staff to a minimum.

You must announce to them that you are a wholesale customer.

Oakland reserves the right to sell to customers not in the horticulture/landscape industry.

We do NOT do advance pulling of orders and we do NOT deliver.

GUARANTEE: We give no warranty, expressed or implied, as to life description, quality, productivity, or any other matter of any nursery stock we sell. It is mutually agreed that our total liability for error, should stock prove untrue to name as labeled, shall be limited upon satisfactory proof, to our replacing free or refunding the purchase price thereof.

CLAIMS: Claims for error and shortages or for any other reason will be considered valid only if made within twenty four (24) hours of receiving the material. **All sales are final. No material may be returned.**

PAYMENT TERMS: Cash, credit card or **company check** with pickup or satisfactory established credit. For customers with credit, open accounts are net 30 days from the date of invoice. A service charge 1.5% monthly (18% annually) will be charged on all unpaid accounts after 30 days from date of invoice.

PRICES: Prices quoted are based upon present market conditions and are subject to change without notice.

SALES YARD TAGGING & PICKUP: The product in our sales yard is for customers on a cash and carry basis. If you want product from this area, please arrive prepared to take it with you. Tagging materials is permitted for maximum of 3 days only! Oakland Wholesale is not responsible for the tagged items! Pay for tagged items when you pick them up. After 3 days tagged items will be untagged. Tagged material to be picked up at a later date should be coordinated through the office. Customers are responsible for picking out, loading, tarping and tying their own items, with the exception of items that need to be loaded with a tow-lift or bobcat, wholesale staff will assist you in this situation. It is to your benefit and responsibility to provide adequate tarps, ropes and trunk guards to properly secure the load before leaving the nursery.

SOD POLICY: Sod only comes in on Friday's. 30 piece limit per customer. If you need more than 30 pieces, you will have to place an order by noon on Thursday for next day (Friday) pick up. If you special order sod, it must be paid for upon placing order! Sod must be ordered by numbers of pieces, not by square footage! We do NOT guarantee sod.

NOTIFICATION OF CHANGES TO OUR STATEMENT OF POLICY: This Statement of Policy may be updated and modified from time to time by Oakland Nursery Inc. in its sole discretion. If Oakland Nursery - Wholesale decides to change its Statement of Policy or if Oakland Nursery - Wholesale makes any material changes in company procedures or practices, Oakland Nursery - Wholesale will post a notice of those changes here in its Statement of Policy.